

Wednesday, December 15, 2010

Dr. Darsit Shah
1131 Broad St
Shrewsbury, NJ 07702-4329

Dear Dr. Shah,

I was a patient of yours back in October. I had been experiencing a "strange" feeling in my ear. Your diagnosis was that it was something muscular and I should seek out physical therapy. I am glad to say that I did. In addition to the ear being fixed, I was able to resolve other issues related to that same muscle problem.

So, as you came highly recommended to me by multiple people of whom I respected their confidence in you, I thought it only right that I offer you the contact information of the Physical Therapist that I sought for my recovery. Word of mouth, to me, is more than any advertising can offer.

David Bertone, of db Orthopedic Physical Therapy, PC was recommended to me by 2 of his patients. My experience in his office was a positive one. Dr. Bertone maintains a very professional practice and I would offer him as a referral to anyone I knew in need of that service.

Just a few examples of what made it a positive experience:

- From my first appointment/consultation, his examination seemed thorough and I was confident that his evaluation of my issue was correct and that there would be a resolution.
- Most important to me, especially when you are paying as high of a co-pay as I do, was that there was a *plan*. A certain amount of visits to start, eventually to be cut back, and then dwindled down to resolution. Including a re-evaluation mid way through the process. This may seem like normal procedure, but I have been in other situations where that was not communicated so I was not sure how long the recurring visits would go on. That poses a concern financially.
- In addition to the treatment I received in his office, Dr. Bertone gave me exercises to maintain my recovery at home. Since this is something that could flare up again, I feel good that I have things I can do to get ahead of the issue.

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